



ADAP-KOOL® Danbuss AK Box Code No 084B2071



In the last few days we have had 2 customers contacting us with problems connecting their AKA21 handset to AKC controllers. On 2 different sites, one had 4 Access Boxes fitted and the other had 2 AK boxes fitted.

After plugging the handset into the access box there was no display on the handset and there was no communication with the network. The customers at first thought that the controllers were faulty, or there was a network wiring problem.

The customers were asked to check the access box connections because about 2 years ago we had a batch of A K Boxes where the electrical wiring

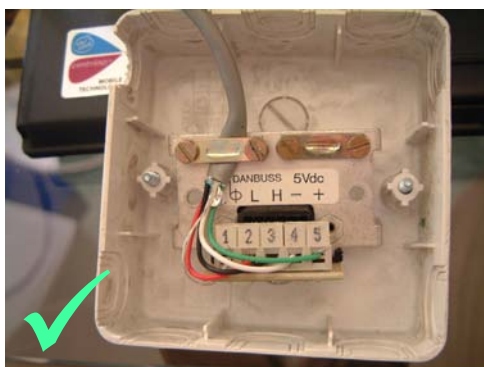
diagram had been stuck on to the board upside down. This made the wiring wrong and the Handset appeared to be dead.

As suspected the sticky wiring label had been stuck to the board upside down.

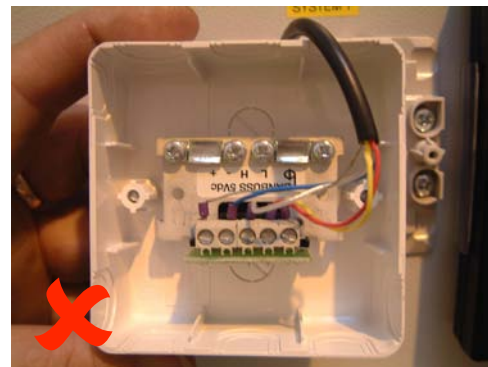
The customers were asked to change the wiring around and the system came alive and functioned correctly.

We have already found 6 boxes which are wrong and there are probably a lot more which customers may have in their stock.

This is just to advise you if you get customers complaining that their new system will not work, or their controllers are dead, check the A K Box wiring.



Correct Wiring



Incorrect Wiring

