



DrivePro™

Professional Drive Support



DrivePro™ Service Contract Program

Satisfaction for the long haul

Given the rigors and challenges faced in today's facilities and applications, even the best performing drives need protection. The DrivePro™ Service Contract (SC) program offers the comfort of knowing Danfoss takes full responsibility for supporting Danfoss products well into the future.

DrivePro™ SC begins where the warranty leaves off. These contracts are available for many drives nearing the end of the standard warranty or extended warranty. The SC is also available in combination with a Performance Inspection (PI) for drives beyond the warranty period.

Service support simplified

The SC eliminates unexpected expenses. Product failures due to defects in materials or workmanship are covered, even if the parts simply wear out during normal use.

One call provides the Danfoss SC customer with professional technical support and repair service.

Total support security

A Danfoss service contract minimizes downtime and saves energy while ensuring facilities remain comfortable and processes remain productive.

The DrivePro™ SC provides up to three additional years of protection. Investing in a multi-year contract ensures the inflation costs are avoided.

A Preventive Maintenance (PM) contract can be combined with an SC. The PM includes periodic cleaning, inspection and adjustment to ensure systems remain at peak efficiency. The DrivePro™ Service team is also available to discuss customized service contracts to meet specific customer needs.

DrivePro™ SC is available in multiple versions:

Standard Depot repair provides service in factory authorized repair centers.

Enhanced Onsite provides the rapid response of local, factory trained technicians to your location.

Exchange contracts provide rapid replacement of the entire product.



The DrivePro™ Service organization is committed to ensuring complete customer satisfaction



DrivePro™ Service Contract Program

DrivePro™ Service Contract program may be purchased at any time after the initial drive purchase. A performance inspection is required for drives beyond the standard warranty period to assess the functionality of the drives to be covered.

Program availability

	Coverage term (years)	Exchange	Depot repair	On-site repair
VLT MICRO	1-3	Yes		
VLT 2800	1-3	Yes		
VLT AutomationDrive	1-3		Yes	Yes
VLT 4000 VT	1-3		Yes	Yes
VLT 5000	1-3		Yes	Yes
VLT HVAC Drive	1-3			Yes
VLT 6000 HVAC	1-3			Yes
VLT AQUA Drive	1-3		Yes	Yes
VLT 8000 AQUA	1-3		Yes	Yes
FCM 300	1-3	Yes		
MCD 200	1-3	Yes		
MCD 3000	1-3		Yes	Yes
APU	1-3		Contact Factory	Yes

Program coverage

	Exchange	Depot repair	On-site repair
Parts or Replacement	Yes	Yes	Yes
Shipping from Danfoss	Yes	Yes	Yes
24/7 Technical Support	Yes	Yes	Yes
Technician Travel & Expenses			Yes
USA* & Canada	Yes	Yes	Yes
Global	Call for Quote	Call for Quote	Call for Quote
Maintenance	Call for Quote	Call for Quote	Call for Quote
Drive Size	All	Wall-Mounted Units	All

* Continental 48 states plus Anchorage, Alaska and Honolulu, Hawaii

North America Motion Controls

www.namc.danfoss.com

Danfoss can accept no responsibility for possible errors in catalogues, brochures and other printed material. Danfoss reserves the right to alter its products without notice. This also applies to products already on order provided that such alterations can be made without subsequential changes being necessary in specifications already agreed. All trademarks in this material are property of the respective companies. Danfoss and the Danfoss logotype are trademarks of Danfoss A/S. All rights reserved.

DrivePro™ Sales

8800 W. Bradley Road
Milwaukee, WI 53224

Phone: 1.800.621.8806
1.414.355.8800

FAX: 1.414.355.6117

email: drivepro@danfoss.com

24/7 tech support: 1.800.432.6367